

A REQUEST FOR SUPPORT: “ TO IMPROVE THE CURRENT H2 BUS SERVICE - FROM WITNEY & WEST OXFORDSHIRE TO THE OXFORD HOSPITALS AND BACK ...

REASONS: almost from its inception, a number of service users have sought a marginal change which could substantially improve service delivery for patients, visitors, workers, staff and others, thereby reducing inconvenience, car use, etc. Correspondence has been repeatedly attempted with the bus company and other parties without response or success - even letters to the local press have gone unpublished. It is hoped that Witney Town Council might be able to help break this impasse - even if only to obtain an explanation as to why such improvement cannot be achieved.

CURRENT ARRANGEMENTS:

“In-bound” H2 bus services call at the JR Hospital ...

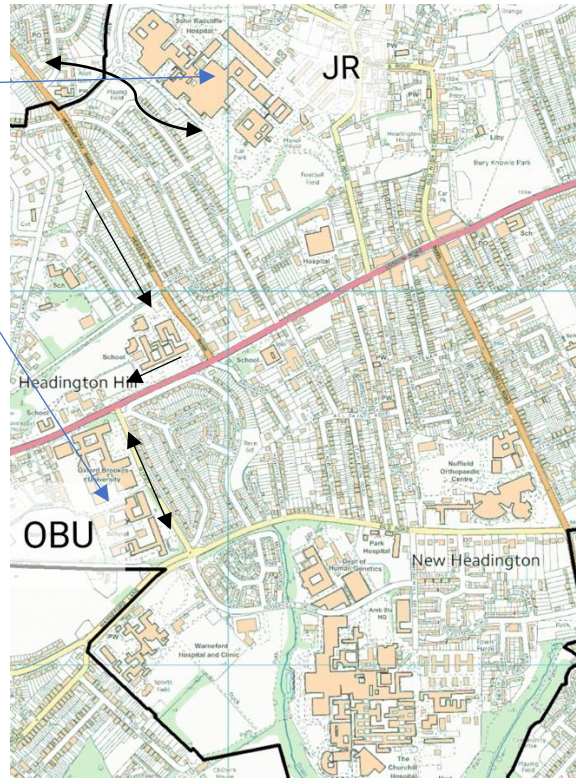
... before continuing via Headley Way to Gipsy Lane where they end at Oxford Brookes University

The H2 turns around at Oxford Brookes before making its return/ “outbound” journey

PROBLEMS experienced by users (& those put off from use) include:

Passengers have to walk on to get **TO** the Warneford (W), Churchill (C) and/ or Nuffield Orthopaedic (NOC) Hospitals, the Oxford biosciences park (SP), etc - and then **BACK:** this being especially problematic for Outpatients such as those undergoing daily radiotherapy etc

Passengers all too frequently find themselves waiting at Oxford Brookes without any information about the H2 service: for example if inbound services are behind schedule, drivers can be suddenly instructed to cease service at the JR and turn-back to **out**-bound from there - leaving passengers waiting in Gipsy Lane completely stranded ...

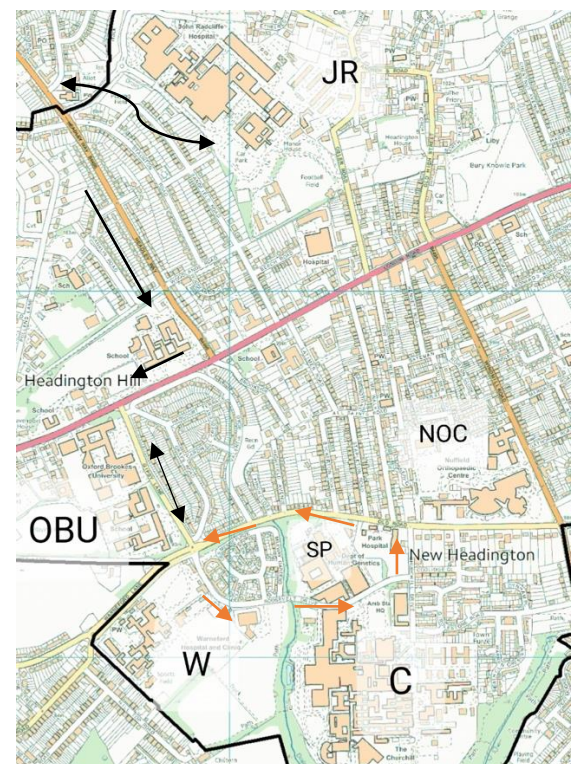


IMPROVEMENT ?

Install real-time service information panels at each of the main hospital-user bus stops - many disadvantaged passengers do not have/ cannot easily access smartphone-based apps, even assuming the data-feed is maintained in real-time ...

Institute a small route extension (red) - so Instead of turning around in Gipsy Lane, “inbound” services continue beyond Oxford Brookes (OBU) ...

- down Gipsy Lane ...
- round Roosevelt Drive - with its existing bus stops installed when Oxford City buses were re-routed from Old Road as a result of complaints, pleas, ...
- ... and thus “turn round” to start the return/ outward bound service-route via Old Road, Gipsy Lane, ...



We would be most grateful for the support of the Council, its members and officers in getting careful consideration of this suggestion. Thank you.

ENDS Jf |